

Notice to all Registered Account Holders

MPI's COVID-19 Response

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In response to the World Health Organization declaring COVID-19 a pandemic, Manitoba Public Insurance is working to protect our customers, partners, and employees by monitoring the situation and by following the direction from the Public Health Agency of Canada and Manitoba Health, Seniors and Active Living.

Steps we are taking at this time include:

- Customers are being encouraged to stay home if they are not feeling well, and are able to reschedule their appointments at no charge.
- Customers who have recently returned to Canada from international travel are being asked not to attend our service centre locations until required isolation has been completed.
- All road tests are cancelled until further notice. Knowledge tests are being cancelled tomorrow.
- All Driver-Z classes have been cancelled until April 5.
- In-person Salvage Auctions will be held in an online format until further notice.
- In-person adjusting appointments are being transitioned to being completed over the phone.

Our offices remain open at this time. Estimating operations are continuing at our Service Centres and the Holding Compound. Shop support continues to be offered through our Estimating and Physical Damage Programs. Where possible we will utilize virtual and/or phone contact with our partners. In the event that this changes, we will provide information regarding contingency plans.

As things continue to change, please check our [COVID-19 Information webpage](#) for up-to-date information on other actions MPI is taking.

Of course, keeping yourself informed is important. The [Public Health Agency of Canada](#) and [Manitoba Health, Seniors and Active Living](#) sites are also being updated on a regular basis.



We thank you for your patience and understanding.